

ChippyMate - Offcut

Acceptable Use Policy

Effective Date: 15/10/2026

1. Purpose

This Acceptable Use Policy (the “Policy”) forms part of the Offcut Terms and Conditions. Offcut operates under the company name ChippyMate Pty Ltd (ABN 47 702 485 005). By accessing or using Offcut you agree to comply with this Policy.

This Policy is intended to help ensure that Offcut remains secure, reliable and available for all users while supporting legitimate use within the building and construction industry.

Capitalised terms used in this Policy have the meanings given in the Offcut Terms and Conditions unless otherwise defined.

2. Lawful and Responsible Use

You must use Offcut lawfully, responsibly and in accordance with all applicable laws.

You must not use the Services to:

- commit, facilitate or encourage unlawful activity;
- engage in fraudulent or deceptive conduct;
- infringe another person's intellectual property, privacy or other legal rights;
- harass, threaten, intimidate or abuse another person;
- distribute malware, viruses or other malicious software;
- gain or attempt to gain unauthorised access to accounts, systems, networks or data;
- interfere with, disrupt or impair the operation or security of the Services;
- circumvent subscription, licensing, authentication or technical restrictions;
- misrepresent your identity or impersonate another person; or
- otherwise use the Services in a manner that is unlawful, harmful, misleading or abusive.

3. User Content

You are responsible for all content that you upload, create or otherwise submit using Offcut.

You must not upload or share content that:

- you do not own or have permission to use;
- infringes another person's copyright, trademarks or other intellectual property rights;

- contains malicious software or harmful code;
- is unlawful, defamatory, threatening, fraudulent or misleading;
- is intended to interfere with the operation of the Services; or
- violates another person's privacy or confidentiality.

You remain responsible for ensuring that any information you upload is accurate and appropriate for your intended use.

4. Account Security

You are responsible for maintaining the security of your account.

You must not:

- share your personal account with another person;
- sell, rent, sublicense or otherwise provide unauthorised access to your account;
- allow others to use your login credentials; or
- attempt to bypass subscription or account restrictions.

Where a subscription includes multiple authorised users or seats, access must not exceed the number of purchased licences.

If you become aware of unauthorised access to your account, you should notify us promptly.

5. Automated Use

You must not use bots, scripts, automated systems or similar technologies to access or use the Services in a way that:

- places an unreasonable load on our systems;
- interferes with other users' access to the Services;
- circumvents technical, security or subscription controls; or
- harvests or extracts information from the Services without our authorisation.

Reasonable automated use may be permitted where expressly supported by Offcut.

6. Artificial Intelligence and Voice Features

Where Offcut provides AI-powered or voice-enabled functionality, you must not use those features to:

- generate unlawful or fraudulent content;
- facilitate scams, deception or criminal activity;

- impersonate another person for harmful or misleading purposes;
- generate malicious software or other harmful material;
- circumvent Offcut's security, subscription or usage restrictions; or
- deliberately overload or misuse AI resources.

AI-generated content may contain errors or inaccuracies.

You remain solely responsible for reviewing and independently verifying AI-generated outputs before relying upon them.

7. Professional and Construction Use

Offcut provides digital tools designed to assist users working in the building and construction industry.

Calculations, measurements, estimates, drafting tools, AI-generated content and other outputs are provided as productivity aids only.

You remain responsible for independently verifying all outputs before relying upon them for construction, engineering, safety, compliance, procurement, certification or any other professional purpose.

8. Fair Use

Offcut is intended for normal and reasonable use consistent with the features and subscription plan you have purchased.

To ensure reliable service for all users, we may apply reasonable usage limits where necessary to protect the availability, performance and security of the Services.

Usage limits may relate to resources such as:

- AI requests;
- processing time;
- storage capacity;
- file uploads;
- bandwidth;
- API usage (where available); or
- other technical resources.

Examples of behaviour that may be considered excessive or abusive include:

- generating unusually large volumes of automated requests;
- deliberately creating unnecessary processing load;

- repeatedly attempting to circumvent usage limits;
- using multiple accounts to avoid applicable restrictions;
- exploiting system vulnerabilities; or
- using the Services in a manner that materially impacts other users.

Where practical, any applicable usage limits will be communicated through the Services or your subscription plan.

We will not use this Policy to remove or materially restrict the core functionality included in your subscription without reasonable justification.

9. Enforcement

We may investigate suspected breaches of this Policy and take any action we reasonably consider necessary to protect the Services, our users or our business.

Depending on the circumstances, we may:

- issue a warning;
- request that you cease particular conduct;
- temporarily restrict access to certain features;
- impose reasonable usage limits;
- suspend your account;
- remove or disable content where appropriate; or
- terminate your access to the Services.

Where reasonably practicable, we will provide you with an opportunity to remedy a breach before taking more serious action.

However, we may take immediate action where reasonably necessary to protect the security, integrity or availability of the Services, our users, third parties or our systems, or where we reasonably believe unlawful activity has occurred.

10. Reporting Misuse

If you become aware of unauthorised access, misuse of the Services or activity that may compromise the security of Offcut, please notify us as soon as reasonably practicable by contacting us using the details below.

11. Changes to this Policy

We may update this Policy from time to time to reflect changes to our Services, technology, business operations or legal obligations.

Where appropriate, we will provide reasonable notice of material changes.

The latest version of this Policy will always be available through our website and, where appropriate, within the Offcut application.

12. Contact Us

If you have any questions regarding this Policy, please contact:

ChippyMate Pty Ltd

ABN: 47 702 485 005

Email: support@chippymate.com.au